

## **Simcoe Community Services Accreditation Update**

In November 2007, The Council on Quality and Leadership Canada awarded a four year accreditation to Simcoe Community Services (SCS). In November 2008, Consultants of The Council on Quality and Leadership Canada (CQL Canada) returned to further examine areas of focus, identified in November 2007, as well as to look at the areas of Responsive Services and Community Life.

The review team determined that SCS has successfully addressed the recommendations made in November 2007 and completed the Community Life and Responsive Services factors of the CQL Quality Measures 2005. The CQL Review Team's recommendations focused on how SCS could continue to excel. There were no areas that required action.

SCS' aggregate Personal Outcome Measures data (a tool used to measure personal quality of life) when compared with the national average of accredited organizations SCS either met, or in a number of cases, exceeded the national average, which is an exceptional result for any organization.

People and families receiving supports, volunteers, community partners and staff should be exceedingly proud of their work and contributions which have led to Simcoe Community Services achieving national recognition for the high standard of support they provide.